

# User manual e-Matrix linear e-Matrix mood e-Matrix 800/1600 ST ENG



40012119-2240

 **faber**

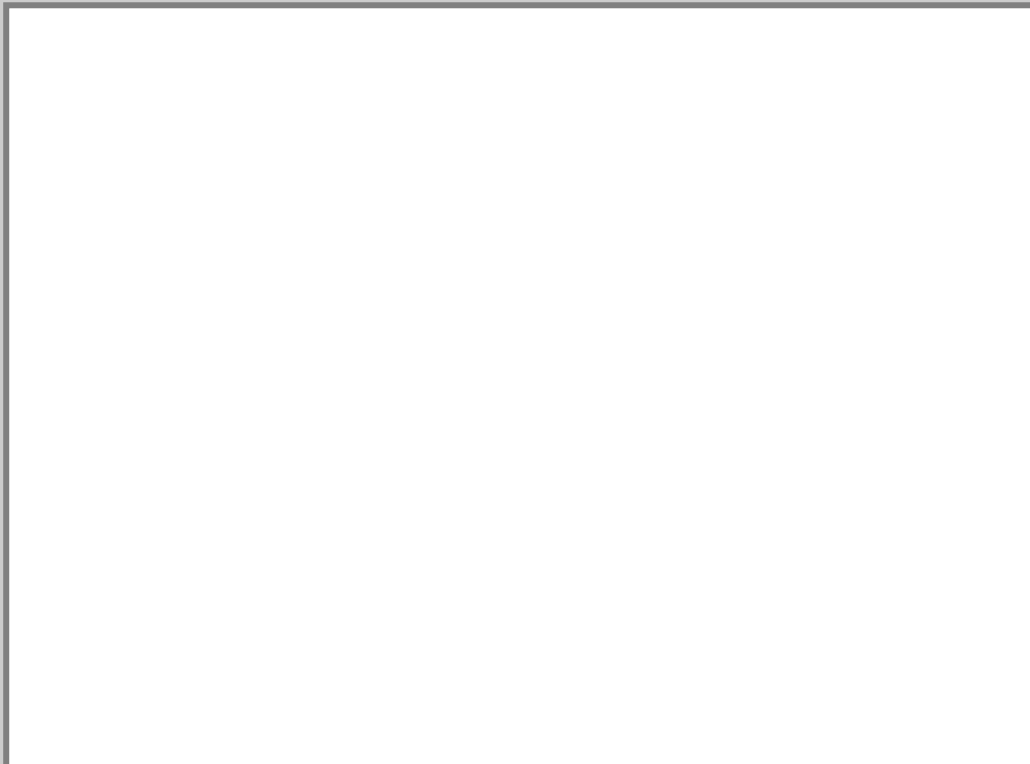




This user manual is intended for the following electric fires:

- |   |   |  |
|---|---|--|
| <ul style="list-style-type: none"><li>• e-Matrix linear 1050/400 I,II,III</li><li>• e-Matrix linear 1300/400 I,II,III</li></ul> | <ul style="list-style-type: none"><li>• e-Matrix mood 800/500 I,II,III</li><li>• e-Matrix mood 800/500 RD,ST</li><li>• e-Matrix mood 800/650 I,II,III</li></ul> | <ul style="list-style-type: none"><li>• e-Matrix 800/1600 ST</li></ul> |
|---|---|--|

Rating plate:





<b>1.0</b>		<b>1.1</b>					
<b>1.2</b>		<b>1.3</b>		<b>1.4</b>			
<b>2.1</b>		<b>2.2</b>		<b>2.3</b>		<b>2.4</b>	
<b>2.5</b>		<b>2.6</b>		<b>2.7</b>		<b>2.8</b>	



## 1 Dear user

Congratulations on your purchase of a Faber fire! A quality product from which you will experience warmth and atmosphere for many years. We recommend that you read this manual carefully before using the fireplace. If any problem arises despite our strict quality control, you can always contact your dealer or Glen Dimplex Benelux B.V.

**For any warranty claims, it is essential you first register your fireplace.**

➤ **Please note!**

The details of your electric fire can be found on page 3 of this user manual.

You can register your fireplace at:

[www.faberfires.com](http://www.faberfires.com)

Glen Dimplex Benelux B.V.

Address: Saturnus 8  
NL-8448 CC  
Heerenveen

Tel: +31 (0)513 656 500

Email: [contact@faberfires.com](mailto:contact@faberfires.com)

Info: [www.faberfires.com](http://www.faberfires.com)

### 1.1 Check

Check the fire for transport damage and immediately report any damage to your supplier.

### 1.2 Introduction

Basic functions can be activated with the remote control.

For extensive settings such as Mood settings and thermostat function, it is necessary to use the Faber ITC-V2 App on Smartphone or Tablet.

The remote control registers the room temperature and should therefore be used appropriately place in the supplied holder. (See Chapter 7).

Only have the fire installed by a qualified installer according to the water and electric safety regulations. Read this installation manual properly.

### 1.3 CE Declaration

The product complies with the European Safety Standards EN60335-2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014, EN60555-2 and EN60555-3 these cover the essential requirements of EEC Directives 2014/35/EU and 2014/30/EU.

## 2 Safety instructions

**CAUTION, FAILURE TO NOT FOLLOW THESE INSTRUCTIONS MAY CAUSE DAMAGE AND VOID YOUR WARRANTY.**

- Use this heater in the country where it was purchased from an authorized retailer
- The appliance must be installed in accordance with the latest applicable regulations and may only be used in a sufficiently ventilated room (see building regulations)
- The appliance must be checked annually in accordance with these installation instructions and the applicable national and local regulations.
- Check that the data on the rating plate corresponds to the local electrical data
- The appliance has been designed for atmospheric and heating purposes. This means that all visible surfaces, including the glass, can become hotter than 100 ° C.
- The settings and construction of the fireplace must not be changed!
- Do not use outdoors.
- Do not use in the immediate vicinity of a bath, shower or swimming pool. This appliance must not be powered from an external switching device, such as a timer, or connected to a circuit that is regularly turned on and off by the utility.
- Do not cover the device to avoid overheating. Do not place any material or clothing on the device or obstruct the air circulation around the device, for example through curtains or furniture.

## 3 Installation requirements

This appliance must be connected to an earthed socket. Do not use an extension cord or a multi-plug adapter.

## 4 Cleaning and maintenance

The water sump in this product is treated with a biocidal product, Silver Biocide in order to control harmful or unwanted organisms. This conforms with the latest relevant ISO standard.

The device must be cleaned and checked by a qualified specialist to ensure the safe use and to guarantee a long service life.

The outside of the fire can be cleaned with a clean damp cloth.

### Cleaning of the glass

Remove the glass as described in the installation instructions, see Chapter 5. The glass can be cleaned with glass cleaner. Never use aggressive cleaning agents or abrasive products.



## 5 General

### ➤ Please note!

Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame and heat effect. This is normal and should not be a cause for concern.

## 6 Manual control (behind access door)

### Button functions, see fig. 1.0:

- A = main switch
- 1 = ON/OFF
- 2 = pairing
- 3 = only for maintenance (service engineer)
- 4 = reduce flame effect
- 5 = increase flame effect
- 6 = reduce fire crackling sound
- 7 = increase fire crackling sound


### ➤ Please note!

Main switch 'A' controls the electricity supply to the fire. To operate the fire the switch must be in the "ON" (I) position.


### First time water fill

- Ensure that all valves are open and turn on the water supply.
- Ensure that the mains switch is in the ON (I) position.

### Switching ON the fire

Press the  button to turn on the flame effect. Although the main lights operate immediately it will take a further 15 seconds before the flame effect starts.

### Switching OFF the fire (standby mode)

Press the  button to put the fire into standby mode.

## 7 Remote control

### Button functions, see fig. 1.1:

- 1 = OFF
- 2 = ON
- 3 = Reduce flame
- 4 = Increase flame
- 5 = Heating On/Off
- 6 = Mood setting On/Off

The remote control is already connected with the receiver, so the fire is ready for use.




### Placing batteries in the remote control

- Unscrew the battery cover on the back (fig. 1.3);


- Place 2 AA 1.5 Volt Alkaline long life batteries;
- Fix the battery cover again.

### Pairing Bluetooth remote control with receiver


See fig 1.0, knobs Control box;

- Turn the main switch in the "ON" (I) position;
- Press the  button;
- Simultaneously press button  and  on the remote control (see fig. 1.2) until the LED starts flashing blue continuously and then release the buttons. When a connection is established, the LED will flash green.



### Switching on the fire

Press the  button to turn on the flame effect. Although the main lights operate immediately it will take a further 15 seconds before the flame effect starts.


### Switching off the fire (standby mode)

Press the  button to put the fire into standby mode.

### Getting the desired flame effect

The fire always starts with minimum flame setting. Press the  and  button to get the desired flame effect.


### Switching on/off the heat

Press the  button to turn the heater on/off.

### ➤ Please note!

The heater will be turned on or off at the value as set in the App.  
(Menu > Settings > Flame image > Heating level remote control)

### Enable/disable Mood setting

Press the  button to enable/disable the Mood setting.

### ➤ Please note!

This enables/disables the last Mood setting set in the ITC App (see chapter 8).

### Wall holder for the remote control

For a proper working of the thermostat function, it is necessary to hang the remote control in the holder (see fig. 1.4) in a suitable place. The remote control is also the room temperature sensor. Place the holder at a height of approximately 1,5m and away from the radiation area of the fireplace.



Avoid placement in corners, near windows, doors and heat sources such as central heating radiators.


## 8 Faber ITC-V2 App

Download the Faber ITC-V2 app which is available via, IOS and Android.

### Linking the ITC V2 App to the ITC module

Open the app and follow the given instructions (fig. 2.1).

### Switching on/off the fire

Switch the fire on/off with the symbol  (fig. 2.2). Although the main lights operate immediately it will take a further 15 seconds before the flame effect starts.

### Switching on/off the heat

Press the small circle (fig. 2.3) and select the required setting (fig. 2.4):

- Eco = no heating
- Single flame = 1 kW heating
- Double flame = 2 kW heating


### Selecting a Mood setting

Click on the flame in the large circle (fig. 2.5) and select a setting (fig. 2.6).

#### Optional:

- Top light (e-MatriX linear & -mood)
- Bottom light (e-MatriX linear, -mood and -800/1600 ST).


### Enable/disable Mood setting

Press symbol  to enable/disable the Mood setting.


### Activating the thermostat function

Navigate: *Menu* -> *Settings* -> *Thermostat* to activate the thermostat.

### Switching on the thermostat function

Switch on the thermostat function using the symbol  (fig. 2.7).

### Switching off the thermostat function

To manually set the flame height again, press the  symbol (fig. 2.8). The thermostat function will then switch off automatically.

## 9 Technical data

		e-MatriX linear		e-MatriX mood & e-MatriX 800/1600 ST	
		230 V	240 V	230 V	240 V
Input fig-	Heating maximum	2270 W	2470 W	1955 W	2129 W
	Heating minimum	1330 W	1450 W	1109 W	1208 W
	Flame only	463 W	504 W	232 W	253 W
	Standby mode	32 W	35 W	21 W	23 W
	Batteries remote	(2x) 1,5 AA V		(2x) 1,5 AA V	
	Water consumption	0,3 L/h		0,15 L/h	
	Inlet water pressure	0,5-8 Bar		0,5-8 Bar	
	Water connection	½ or ¾ Inch		½ or ¾ Inch	



[www.faberfires.com](http://www.faberfires.com)

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Dealerinfo: